

Privacy Policy

Last Updated: 09.27.2024

1. Introduction

This Privacy Policy ("Policy") sets forth the terms and conditions under which Samti Tech ("we," "us," or "our") collects, processes, uses, discloses, stores, and protects personal data of users ("User" or "you") of our services ("Services"). This Policy is established in accordance with the laws of the Republic of Tajikistan, including but not limited to the Law "On Information" and the Law "On Protection of Personal Data."

By accessing or using our Services, you acknowledge that you have read, understood, and agree to be bound by this Policy.

2. Scope of the Policy

This Policy applies to all personal data collected by us through our website, mobile applications, and any other related services. It governs the processing of personal data in compliance with the applicable laws of the Republic of Tajikistan.

3. Definitions

For the purposes of this Policy:

- **Personal Data:** Any information relating directly or indirectly to an identified or identifiable individual.
- **Processing:** Any operation or set of operations performed on personal data, including but not limited to collection, recording, organization, structuring, storage, alteration, retrieval, consultation, use, disclosure, dissemination, alignment, restriction, erasure, or destruction.
- **User:** Any individual who accesses or uses our Services.

4. Legal Basis for Processing

We process personal data in accordance with the following legal grounds:

- **Consent:** Where you have provided explicit consent for the processing of your personal data for one or more specific purposes.
- **Legal Obligation:** Where processing is necessary for compliance with a legal obligation to which we are subject under the laws of the Republic of Tajikistan.
- **Legitimate Interests:** Where processing is necessary for the purposes of our legitimate interests or those of a third party, except where such interests are overridden by your fundamental rights and freedoms.

5. Collection of Personal Data

We may collect the following categories of personal data:

- **Identification Information:** Name, surname, date of birth, gender, nationality, and identification documents.
- **Contact Information:** Residential address, email address, telephone numbers, and other contact details.
- **Usage Data:** Information regarding your interaction with our Services, including IP address, browser type, access times, pages viewed, and referring URLs.
- **Financial Information:** Payment details, transaction history, and billing information.
- **Any other information** you voluntarily provide to us through our Services.

6. Purposes of Processing Personal Data

We process personal data for the following purposes:

- **Provision of Services:** To provide, operate, maintain, and improve our Services.
- **Communication:** To communicate with you regarding your account, respond to inquiries, provide customer support, and send administrative information.
- **Compliance:** To comply with applicable laws, regulations, legal processes, or governmental requests.
- **Security:** To protect the security and integrity of our Services, prevent fraud, unauthorized activities, and access.
- **Personalization:** To tailor your experience with our Services, including providing personalized content and recommendations.

7. Consent and Withdrawal

By providing your personal data, you consent to its processing in accordance with this Policy. You have the right to withdraw your consent at any time by submitting a written request to us at the contact information provided in Section 15. Withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

8. Data Retention

We will retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, or as required by applicable laws and regulations. Upon the expiration of the retention period, we will securely delete or anonymize your personal data.

9. Data Security Measures

We implement appropriate technical and organizational measures to ensure the security of personal data, including protection against unauthorized or unlawful processing and against accidental loss, destruction, or damage. Such measures include:

- **Access Controls:** Restricting access to personal data to authorized personnel only.

- **Encryption:** Utilizing encryption technologies to protect sensitive data during transmission and storage.
- **Regular Audits:** Conducting regular security assessments and audits of our systems and processes.
- **Incident Response:** Establishing procedures to respond to data breaches and security incidents promptly.

10. Disclosure of Personal Data to Third Parties

We may disclose your personal data to third parties under the following circumstances:

- **Legal Requirements:** When disclosure is required by law, court order, or other legal process.
- **Consent:** With your explicit consent for specific purposes.
- **Service Providers:** To third-party service providers who process personal data on our behalf under contractual agreements that ensure compliance with this Policy and applicable laws.
- **Business Transfers:** In connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business.

11. International Data Transfers

Your personal data is stored and processed within the territory of the Republic of Tajikistan. If it becomes necessary to transfer your personal data to a third country or international organization, we will ensure that appropriate safeguards are in place, and such transfers comply with the requirements of the applicable laws.

12. Rights of the Data Subject

In accordance with the laws of the Republic of Tajikistan, you have the following rights regarding your personal data:

- **Right of Access:** To obtain confirmation as to whether or not your personal data is being processed, and, if so, access to the personal data.
- **Right to Rectification:** To request the correction of inaccurate or incomplete personal data.
- **Right to Erasure:** To request the deletion of your personal data under certain conditions.
- **Right to Restrict Processing:** To request the restriction of processing of your personal data under specific circumstances.
- **Right to Object:** To object to the processing of your personal data for direct marketing purposes or on grounds relating to your particular situation.

- **Right to Data Portability:** To receive your personal data in a structured, commonly used, and machine-readable format, and to transmit that data to another controller.

To exercise any of these rights, please submit a written request to the contact information provided in Section 15.

13. Children's Privacy

Our Services are not intended for individuals under the age of eighteen (18). We do not knowingly collect personal data from minors without verifiable parental consent. If we become aware that we have inadvertently collected personal data from a minor without such consent, we will take immediate steps to delete such data.

14. Amendments to the Privacy Policy

We reserve the right to amend this Policy at any time to reflect changes in our practices or for legal, regulatory, or operational reasons. Any amendments will become effective upon their publication on our website. We encourage you to review this Policy periodically. Your continued use of our Services after any amendments signifies your acceptance of the updated Policy.

15. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or the processing of your personal data, please contact us at:

Samti Tech

Address: Душанбе, ул. Мирзо Турсунзаде, 45

Email: faridun220694@gmail.com

Telephone: +992555693131

16. Governing Law and Dispute Resolution

This Privacy Policy shall be governed by and construed in accordance with the laws of the Republic of Tajikistan. Any disputes arising from or in connection with this Policy shall be subject to the exclusive jurisdiction of the competent courts of the Republic of Tajikistan.

By using our Services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.